

## CHECK YOUR BALANCES ON-LINE

We no longer post statements but members can phone in for a statement balance or look at their balances on line.

### PIN Numbers

A few members do that now but some members find it difficult to register. Here are some simple tips to get it right.

- Log into [www.forresareacreditunion.co.uk](http://www.forresareacreditunion.co.uk)
- Click Registration/Login, then choose New User
- Enter your Credit Union membership number (this is not the bank reference number for standing orders. It is a two or three digit number, five if you are a group account. There are **no letters**)
- Make sure that you write down your details correctly. For example, check that you have put your street name down as it should be. High Street not High St!
- Write your date of birth in the correct format; e.g. 29/08/1949 and not the 29th of August. So many people get this part wrong!
- Complete all other sections and agree to the terms and conditions.



on 676735

Do all of that and your PIN will be sent to you in 7—10 days. If that does not happen, call the office

There is a cost for us to provide this service and so £2 will be taken from your account once the PIN is through

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